



Investigation examples:
Workspace
Physical properties
Layout
Distributing workspaces

Suggested methods:
Physical model



Investigation examples:
How is the organization put together?
What is the organization's goal?
How is the work distributed?
Division of labor
Roles & responsibilities
Coordination
Cooperation
Management
Reward System

Suggested methods:
Flow model
Sequence model
Cultural model



Investigation examples:
Wage costs
Purchases
Income
Investments

Suggested methods:
Desk research



Investigation examples:
Machinery
Equipment & assistive devices
IT systems
Communication tools

Suggested methods:
Artifact model



Technology Leaving
No One Behind