



Investigation examples:

Workspace  
Physical properties  
Layout  
Distributing workspaces

Good methods:

Physical model

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Investigation examples:

How is the organization put together?  
What is the organization's goal?  
How is the work distributed?  
Division of labor  
Roles & responsibilities  
Coordination  
Cooperation  
Management  
Reward System

Good methods:

Flow model  
Sequence model  
Cultural model

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Investigation examples:

Wage costs  
Purchases  
Income  
Investments

Good methods:

Desk research

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Investigation examples:

Machinery  
Equipment & assistive devices  
IT systems  
Communication tools

Good methods:

Artifact model

